

Application for an operating permit for remote gambling

Applicant

Business name

Registry code in the country of
location

Non-resident taxpayer code
issued in Estonia

Phone number

E-mail address

Address of location

Street, house number, postcode, city, country

Application details

Type or subtype of gambling

Games of chance, games of skill, or lotteries

Term of the operating permit which is applied for

from

until

I wish the date of beginning of validity of the operating permit
to be the date of the operating permit decision.

Date of payment of the state fee

State fee must be paid in accordance with the State Fees Act before
the submission of the application.

Additional information

Internet addresses used to participate in gambling (including the range of IP addresses), phone numbers and other contact details.

Account numbers used to mediate payments between the operator and players and the names of the banks.

Information about the gaming equipment used for organising gambling – which gaming platform (software and manufacturer) will be used and which games will be offered.

Location of servers: address and name of the manager company

Describe how the verification of the compliance with the age limit provided for in [§ 34 of the Gambling Act](#) is ensured and measures are implemented to exclude persons below the age specified in the Act.

Describe at what point and how the list of persons with a restriction on gambling is checked.

Describe how the measures for the protection of remote gambling players set out in [subsections 1, 2 and 4 of § 55 of the Gambling Act](#) have been complied with.

The application must be accompanied by the **following signed documents**.

- **Annex 1.** A document describing how and at what point **players are identified**.
- **Annex 2.** A document describing **the security measures to be applied in the gaming location and upon organising the game**, including measures to identify persons who use technical aids which enable to create an advantage for themselves or others in gambling and to impede the randomness of determining the outcome of a game, and exclude the participation of such persons in gambling.
- **Annex 3.** A document containing information on how **the protection of the data of the persons participating in the game will be secured** in accordance with the Personal Data Protection Act.
- **Annex 4. Rules of game signed by a member of the management board** containing:
 - ✓ the business name and registry code of the gambling operator if the registry code exists;
 - ✓ a description of the game, including the conditions of and procedure for participating in the game;
 - ✓ the probability of winning a prize, and if it is impossible to express it numerically, the rules of determining the winner and the amount of the prize;
 - ✓ the location of, procedure for and final date of distribution of prizes;
 - ✓ the procedure and term for settlements of complaints filed by players.
- **Annex 5. A certificate from an independent expert recognised by the Estonian Tax and Customs Board** concerning games and gaming platforms, which must certify that:
 - ✓ the randomness of determining the outcome of a game of gambling cannot be influenced by the gambling operator or any other person;
 - ✓ the data of significant importance in playing a game of gambling is stored if the game is interrupted, irrespective of the reason for such interruption (preferably for 5 years);
 - ✓ the interruptions of a game, the results of a game and any alterations made in the gaming system are recorded;
 - ✓ the average amount distributed to players as a result of a game will exceed 80 percent of the total amount of all bets.
- **Annex 6.** A document confirming that the server containing the software used for the organisation of remote gambling stores data regarding the registration, identification and verification of the identity of a player, verification of compliance with the age limit, verification of restrictions on gambling, start of a gaming session and logging in and out (5 years).
- **Annex 7.** A document confirming that records are kept of the bets made by each player, payments transferred to the account of the gambling operator for the making of bets, refunds made and prizes distributed to players.
- **Annex 8. A document containing information on the payments received and made**, including:
 - ✓ confirmation that the bets and payments transferred to the account of the gambling operator for the making of bets are accepted only from the account of the same player;
 - ✓ confirmation that it is ensured that distributions are made only to the same account from which the player has transferred a payment to the account of the gambling operator for the making of bets in gambling;
 - ✓ in case of use of cryptocurrency or payment service providers, a description of how it is proved that the payment has been made from the account of the player.

NB! In the case of games of chance, **an electronic recordkeeping and control system is mandatory**.

The system must be tested and operational before the decision to grant the operating permit is taken.

Applicant's contact person during application process

Forename and surname

Position

Phone number

E-mail address

Signatory of the application

Forename and surname

Position

Phone number

E-mail address

date

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signature